



Thinking Ahead  
for the Mediterranean



## WP 5 - Economic integration, trade, investment and sectoral analyses

# Tourism in the Mediterranean: Scenarios up to 2030

Robert Lanquar

MEDPRO Report No. 1/July 2011

### Abstract

For the last two decades, the 11 countries of the Southern Mediterranean (Algeria, Egypt, Israel, Jordan, Lebanon, Libya, Morocco, Occupied Palestinian Territory, Syria, Tunisia and Turkey) have recorded the highest growth rates in inbound world tourism. In the same period, domestic tourism in these countries also increased rapidly. The economic performance of tourism in these countries has been astonishing, given the security risks, natural disasters, oil prices rises and economic uncertainties in the region. Even the last financial crisis had no severe impact on this growth, which confirmed the resilience of tourism and the huge potential of the so-called 'MED 11' countries in this sector. This trend came to an abrupt halt in early 2011 during the Arab Spring, but could well resume when the situation stabilises.

This paper looks at whether this trend will continue up to 2030, and provides four different possible scenarios for the development of the tourism sector in MED 11 for 2030: i) reference scenario, ii) common sustainable development scenario, iii) polarised (regional) development scenario and iv) failed development – decline and conflict – scenario. In all cases, international and domestic tourism arrivals will increase. However, two main factors will continue to influence the development of the tourism sector in the MED 11 countries: security and adjustment to climate change.

Keywords:

Mediterranean, domestic tourism, international tourism, security, climate change, tourism indicators, tourism's economic contribution, tourism competitiveness, tourism prospects, tourism scenarios.

**This paper was produced in the context of the MEDPRO (Mediterranean Prospects) project, a three-year project funded under the Socio-economic Sciences & Humanities Programme of DG Research of the European Commission's Seventh Framework Research Programme. MEDPRO Reports present analyses by senior experts on the future of the Mediterranean, drawing upon the foresight exercises underpinning the MEDPRO project and written in a style geared to an informed readership.**

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ISBN-13: 978-94-6138-117-0

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# Tourism in the Mediterranean

## Scenarios up to 2030

Robert Lanquar\*

MEDPRO Report No. 1/July 2011

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### Executive Summary

For the past two decades, the 11 countries of the Southern Mediterranean (Algeria, Egypt, Israel, Jordan, Lebanon, Libya, Morocco, Palestine, Syria, Tunisia and Turkey) have recorded the highest growth rates of inbound world tourism. The economic performance of tourism in what we will call the 'MED 11' has been astonishing given the security risks, natural disasters, oil price hikes and the economic uncertainties of the region. The financial crisis of 2008-2009 had no major impact on this growth, which confirmed the resilience of tourism and the huge potential of the MED 11 countries in this sector. This trend was abruptly interrupted in early 2011 during the Arab Spring, but is likely resume when the situation stabilises.

This MED 11 tourism growth contrasts with the weaker development of tourism in the EU member countries of the Mediterranean northern rim<sup>1</sup> during the same period. In this report we use the definition of tourism used by the United Nations World Tourism Organization (UNWTO) as the sum total of industries, such as construction and infrastructure, transportation, accommodation, food and beverage services, recreation and entertainment, travel agencies, tour operators and a large share of handicraft activities, culture and heritage, etc. In 2010, the tourism industry in the MED 11 countries represented, directly and indirectly, 10.9% of GDP on average, confirming its key economic importance for these countries. Individual country shares ranged from a high 20.4% in Jordan to a low 6.3% in Israel. Direct and indirect tourism employment, including jobs indirectly supported by the industry, significantly contributed to overall employment in the MED 11 (13.58% of total in 2010). However, the growth in tourism employment is slower than the increase in international tourist arrivals.

Capital investment, especially in transport and the dissemination of information and communication technologies (ICT), will affect the future of tourism in the MED 11. The level of investment is, for example, reflected in the number of beds in hotels and similar establishments in the MED 11. All MED 11 countries initiated ambitious development programmes after 1995; and government expenditure in tourism quadrupled between 1990 and 2010. Nevertheless, the level of capital investment may have to increase further to ensure the competitive and sustainable development of this sector. Indicators show that the MED 11 ranks rather low internationally in all the sub-indexes concerning tourism, i.e. the regulatory framework, business environment and infrastructure and human, cultural and natural resources in tourism.

Over the last 20 years, Mediterranean tourism has been dominated by developments in the northern rim of the Mediterranean. This paper asks whether this trend will continue in the period up to 2030. Three major areas are in need of policy-makers' attention and are the key issues for the prospective scenarios.

First, Mediterranean tourism is changing and policy-makers need to ease policies that restrict travel, because they discourage foreign direct investment in tourism and limit MED 11 integration with Europe and the rest of the world. The vision of the Mediterranean market must go beyond the

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<sup>1</sup> Mediterranean northern rim: Cyprus, Spain, France, Greece, Italy, Malta, Monaco, Portugal and Slovenia.



intercontinental one, particularly the European outbound market, and take into account domestic and interregional (international) tourism, which has very promising prospects. Investment in tourism equipment and infrastructure in the south should reflect this tendency.

Second, the use of information and communication technologies (ICT) may offer a more equitable division of the benefits arising from tourism between the various actors in the Mediterranean tourism sector, especially if micro and small enterprises fully adopt the use of ICT services. The lack of highly developed ICT facilities is perhaps the main reason why the MED 11 countries are placed lower in the ranks of the Competitiveness Index Reports. Inadequate tourism training and the scarcity of skills and technological abilities also undermine the competitiveness of the sector. This situation limits enterprise and job creation in the sector, inducing large companies to be focused on the productivity levels of a few competent employees.

Third, the spectacular development of new products and services such as nautical, medical, religious and cultural tourism and cruises should lead to the re-examination of the homogenous brand identity of the Mediterranean as purely a sea, sand, and sun destination. Such a shift in perception would particularly benefit the small and medium-sized enterprises of the Mediterranean destinations, and would benefit from the support of local authorities.

The paper provides four different possible scenarios for the development of the tourism sector in the MED 11 up to 2030. Scenario analysis is used here to better understand, analyse and describe the conduct of complex systems that are consistent with their actors, aims, mechanisms, and causes and effects of change. In this context, the four scenarios defined for the MEDPRO working teams: i) reference scenario, ii) common sustainable development scenario, iii) polarised (regional) development scenario and iv) failed development - decline and conflict – scenario - are tools for strategic analysis, and draw on different sources of information concerning the future of the tourism sector in the MED 11 countries.

Security and adjustment to climate change are two factors that will strongly influence the development of the sector. Political instability has disastrous effects for international tourist arrivals, as was evidenced by the events of early 2011 in North Africa and the Middle East. The impact of climate change on travel and tourism could be very serious on elements such as sea level, water availability for tourism, and should be countered by the development of renewable energies, eco-building, eco-mobility and eco-transportation, coastal management, oasis and desert development. Climate change prospects and adjustments will require in-depth research and well-targeted policy responses.

The first scenario is a 'business as usual' one, which describes the development of the tourism sector based on the maintenance of current trends, and means a continuation of market liberalisation, infrastructure development and marketing policies. Under this scenario, the number of tourists (domestic and international) will reach 381 million by 2030. At the 2030 horizon, this represents \$293 billion in 2010 domestic and international tourism receipts and 12% of GDP. Transport and tourism investment may reach \$151 billion 2010 and the number of employees working directly or indirectly in the tourism sector is likely to reach 19,1 million people, or around 14% of the workforce by 2030.

The common (sustainable) development scenario offers the best possibilities for tourism co-operation and development between the MED 11 countries and Europe. This scenario stresses successful efforts to adjust to climate change. It reflects close cooperation between the tourism trade and local authorities around the Mediterranean to develop innovative products. In this scenario, the number of tourists (domestic and international) may reach 415 million by 2030. This means \$319 billion 2010 in domestic and international tourism receipts and 14% of GDP. The transport and tourism investment may reach \$188 billion 2010 and the number of employees working directly or indirectly in the tourism sector is likely to reach 22.8 million people, or more than 15% of the workforce.



Scenario 3, “Polarised regional development”, reflects a mode of development that focuses more on intra-regional development than on improved interaction with the EU. Under this scenario, the number of tourists (domestic and international) may reach 413 million by 2030. This represents \$318 billion 2010 in domestic and international tourism receipts and 14% of GDP. Investment in transport and tourism may reach \$151 billion 2010 and the number of employees working directly or indirectly in the tourist sector may reach 20.8 million people, or around 14.5% of the workforce.

The fourth and last scenario, “Decline and conflict”, offers a more pessimistic view of the future for the MED 11 with a radicalisation of conflicts, leading to the failure of the democratic transition process and a further decline of sustainable development. Under these conditions, most MED 11 countries face economic, social and political volatility and tourism will in turn face serious obstacles. Adjustments to climate change will not take place as required. Subsequently, the number of tourists (domestic and international) will slip to 283 million by 2030. This means \$218 billion 2010 in domestic and international tourism receipts and 10.5% of GDP. Investments may reach only \$113 billion 2010 and the number of employees working directly or indirectly in the tourism sector is likely to reach 17.7 million people, no more than 12.5% of the workforce.





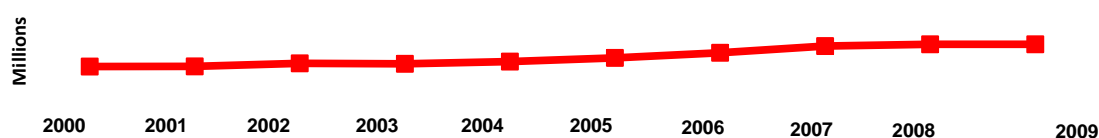
## Chapter 1. Review of the MED 11 Tourism Sector in 2010

The first chapter of this report identifies the threats, opportunities, strengths and weaknesses that will influence the future of Mediterranean tourism. The methodology elaborated by Oxford Economics – World Travel and Tourism Council (OE/WTTC) for the UNWTO is used to present the economic contribution made by travel and tourism in the 11 countries of the Southern Mediterranean (Algeria, Egypt, Israel, Jordan, Lebanon, Libya, Morocco, Palestine, Syria, Tunisia and Turkey). This methodology is anchored in the international standard for Tourism Satellite Accounting (TSA) approved by the Statistics Commission of the United Nations in 2000.

### 1. International tourist (overnight visitor) arrivals in the MED 11 region

If trends from 1990 continue, the Mediterranean Travel Association (META) predicts a more equitable balance in the number of tourist arrivals between the northern and the southern rims of the Mediterranean after 2010. This conclusion was reached following analysis of several quantitative indicators collected from UNWTO, WTTC, IMF and country sources.

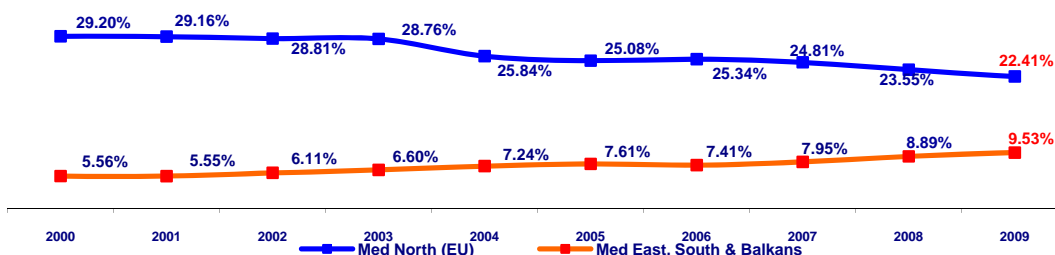
Figure 1. Overall tourism in the Mediterranean region



Notes: Northern rim: Andorra, Cyprus, Spain, France, Greece, Italy, Malta, Monaco, Portugal and Slovenia. Southern and eastern rims: Albania, Algeria, Bosnia, Croatia, Egypt, Israel, Jordan, Kosovo, Lebanon, Libya, Macedonia, Morocco, Mauritania, Montenegro, Palestine, Serbia, Syria, Tunisia, Turkey.

Source: META estimates.

Figure 2. Distribution of the world shares of tourism markets between the northern and southern Mediterranean rims



Source: META estimations.

Contrary to some assumptions, the MED 11 region has not lost its share of the world tourism market to upcoming destinations, such as the Asia-Pacific region. International tourist arrivals in MED 11 (17.08 million in 1990 and 82.3 million in 2010) rose by 365% between 1990 and 2010 (Table 1) compared with 214% globally (419.4 million arrivals in 1990 and 898.8 million estimated for 2010).



During this period, the increase in tourism was particularly strong in Egypt (424%) and Turkey (480%). These two countries surpassed the growth of tourism in Morocco and Tunisia and became the champions of Eastern and Southern Mediterranean tourism. In 2010, Egypt welcomed more than 14.9 million visitors (figure revised in January 2011) and Turkey had more than 27.8 million international visitors, making Turkey the 7th top destination in the world after three other Mediterranean countries (France, Spain and Italy). The Turkish political choice to make tourism a national priority in the early 1980s is now bearing fruit. Egypt is ranked the 19th top world tourism destination. On the other hand, Jordan experienced very strong tourism development between 1990 – (the year of its tourism take-off) and 1995. Its growth (1.185%) has been quite regular since 2000: more than 3.8 million visitors were expected in 2010, placing Jordan among the top 50 world tourist destinations; despite being in the last position on this list.

Morocco (ranked 26<sup>th</sup> in the ranking of the world's top destinations in 2009) reached 9.4 million international visitors in 2010. This growth increased after 2000, when its strategy for the development of tourism “Vision 2010” was launched. Tunisia (34<sup>th</sup> in the world rank of top destinations) has recorded consistent growth since 1990, which slowed after 2006.

*Table 1. MED 11 International tourist arrivals ('000)*

<b>Countries</b>	<b>1990</b>	<b>1995</b>	<b>2000</b>	<b>2005</b>	<b>2009</b>	<b>2010 est.</b>
Algeria	137	520	866	1,443	1,912	1,448
Egypt	2,411	2,871	5,506	8,608	11,914	14,900
Israel	1,063	2,215	2,672	1,916	2,321	2,753
Jordan	572	1,075	1,427	2,987	3,789	7,348
Lebanon	210	450	742	1,140	1,851	2,120
Libya	96	56	174	170	260	271
Morocco	4,024	2,602	4,420	6,077	8,341	9,600
Palestine	..	..	1055	88	391	520
Syria	562	815	3,015	5,838	6,092	7,950
Tunisia	3,204	4,120	5,244	6,975	6,904	7,613
Turkey	4,799	7,083	10,428	21,125	25,506	27,825
<b>Total MED 11</b>	<b>17,078</b>	<b>21,807</b>	<b>35,549</b>	<b>56,367</b>	<b>69,281</b>	<b>82,348</b>

*Sources:* UNWTO and WTTC.

In Algeria, international tourist arrivals rose by a factor of ten, albeit from a low starting point. Tourism in this country has been hampered by political instability. Algeria is one of the few MED 11 countries where tourism did suffer greatly from the 2008 world economic crisis: tourist arrivals in 2010 fell sharply and scarcely exceeded the international tourist arrivals of 2005.

In Lebanon, the civil war ended in 1990 and 1995 marked the year of the rebirth of its tourist industry. During the last decade, the growth of tourism was one of the fastest in the world and in the MED 11 region. The number of international tourist arrivals is estimated to exceed 2.1 million in 2010. Syria, with more than 1.315% growth between 1990 and 2010, started to open itself up to international tourism after 1995. Tourism boomed until 2000. After a slowdown between 2004 and 2008, it took off again with a marked rise in 2009 and the country reached 7.95 million tourist arrivals in 2010.

Reliable statistics for tourism in Palestine have only been available since 2001 and show a very encouraging level of growth in international tourist arrivals from 2003 (370,000 arrivals) to 2010 (520,000). Israel, a mature destination since the early 1970s, had a 270% growth rate in tourism for the 1990-2010 period and 103% for 2010-2000 (2.7 million arrivals in 2010). In the



Libyan Arab Jamahiriya, Oxford Economics estimated a growth in international arrivals of 182% between 1990 and 2010.

Europe is the main generating market of the whole MED 11 (58% of international tourist arrivals in 2007, with higher percentages for Turkey, 82% and Egypt, 72%).<sup>2</sup> The rise in tourist arrivals from new emerging markets such as India, Brazil, China, and Russia have a still small but growing impact in all MED 11 destinations except for Turkey, which attracts a substantial number of Russian tourists.

## 2. Other international tourism indicators

The average length of international overnight stays in the MED 11 began to fall in the 1980s and fell again from 5.4 in 1990 to 4.5 nights in 2010, a drop that was accentuated in the off-peak season at the beginning of the 1990s.

Interregional tourism within the MED 11, i.e. among MED 11 countries, represents an important share of international tourist arrivals (46% in 2006 for the Mashrek, 9% in the Maghreb, and 11% Mashrek tourists that visited the Maghreb). During the first decade of the 21st century, this interregional tourism was a dynamic element of tourism development in the Mashrek. This was due to various factors such as visa restrictions in European countries, including Turkey where the visa policy is similar to the European one – a shared language and proximity make travel by car possible. It is the same in the Maghreb, where Tunisians, Algerians and Libyans may travel without geopolitical constraints. In 2008, 40% of overnight visitors in Tunisia came from other countries in the Middle East and North Africa (except for Israel and Turkey, which are not included in the UNWTO regional classification of member countries), and around 30% came from the MED 11 countries (including Israel and Turkey). Some travel restrictions and political concerns seriously limit interregional tourism, however. For instance, Morocco has not been open to Algerian tourists arriving by road since 1994. In 2008, Israel received only 1.5% of its tourists from the Middle East; in Palestine, less than 1% originate from neighbouring countries; in Libya, less than 1% originate from Maghreb and Mashrek; in Algeria less than 3% originate from Mashrek and around 10% from other African countries, including North Africa.

The predicted wide-ranging collapse of the tourism industry in the Middle East and North Africa after 11<sup>th</sup> September 2001 did not take place, even if some countries were affected for a short period of time. The relatively big losers were countries with a limited orientation in market and tourist activities, especially western leisure tourism. The quick recovery could in part be attributed to a change in the nationalities of international tourists. While fewer tourists from North America and Europe visited the Middle East and North Africa in the winter and spring of 2002, more tourists of Arab origin chose to travel there.

## 3. Domestic tourism

To measure the importance of tourism and the size of its market in a given economy, we need to consider domestic tourism, e.g., indicators which refer to resident tourists (Table 2). The UNWTO has gathered data on “overnight stays in hotels and similar establishments”. The average length of stay of resident tourists in all accommodation establishments is about twice the length of stay of non-resident tourists. Overall, more than 95 million international and domestic guests used tourism and travel infrastructure and accommodation in the MED 11 in 2010.

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<sup>2</sup> UNWTO, Compendium of tourism statistics data 2003-2007, Madrid, 2009.



Table 2. Domestic guests in hotels and similar establishments

Countries	2000 (millions)	2007 (millions)
Algeria	2.1	2.0
Egypt	1.8	2.2 (2004)
Israel	4.1	5.1
Jordan	0.3	0,6
Morocco	1.08	1.5
Palestine	0.08	0.03
Syria	0.05	0.05
Tunisia	0.9	1.25
Turkey	8.8	12.03
<b>Total estimated MED 11</b>	<b>22</b>	<b>25.5</b>

Source: UNWTO.

Domestic tourism is very important in the MED 11 countries, but this is not yet reflected in their development and marketing policies and strategies. It is poorly measured in any case as few analyses have been carried out on this topic. Using WTO and WTTC data for all the Mediterranean countries (MED 11 and Mediterranean European members), domestic travel spending is expected to generate 58% of direct Travel & Tourism GDP in 2011 compared with 42% for service exports, i.e. foreign visitor spending or international tourism receipts. Domestic tourism also needs infrastructure and equipment to respond to social aspirations, coupled with economic development. Many factors may influence domestic tourism, such as the size of the country, the level of unemployment and the percentage of the urban population. The latter is important as domestic tourism is largely an urban phenomenon. Domestic tourism expenditure is directly related to GDP, and according to UNWTO estimates, rises one and a half times as fast as GDP itself.<sup>3</sup>

#### 4. Expenditure by international and resident visitors in the country

During the 1990-2010 period, international tourism receipts<sup>4</sup> in the MED 11 in constant dollars of 2000, increased by 384%, twice as much as in the entire world for the same period. Such spending is derived from the balance of payments accounts and includes travel spending as well as spending on passenger transport services provided by the nation's enterprises to non-residents. As such, the share of MED 11 in world receipts rose from 3.7% in 1990 to 7.5% in 2009 and is expected to remain at that level in 2010. A drop is expected for 2011 in light of the political instability of the region.

The total value of these receipts in the MED 11 has nearly quadrupled between 1990 and 2010, when it reached \$49.853 billion. Countries such as Lebanon (1,142%) or Syria (829%) saw their tourist income boom. For Algeria, Libya and Palestine, data obtained have to be analysed in light of their geopolitical realities. For Turkey (417%), Egypt (339%), Morocco (339%), and Jordan (253%), the increase in receipts reflects their success on the world tourism markets. Only Israel (183%) and Tunisia (230%) have seen more moderate increases: their tourist industries

<sup>3</sup> For interregional tourism, i.e. tourism from neighbouring countries, this elasticity is estimated at 1.2 and for interregional or intercontinental tourism, it is 0.9.

<sup>4</sup> This series excludes the effect of price changes.



have reached a certain maturity in their current model of tourism development and need innovative initiatives to go beyond this phase.

The development of total personal expenditure confirms the exceptional development of domestic tourism spending in the MED 11 during the last two decades. In 2010 it reached roughly 3.5 times the levels of 1990. Some countries such as Egypt, Morocco, Turkey, Libya, Tunisia, Syria, achieved a higher percentage of domestic tourism growth. Jordan, after a slowing down between 1998 and 2000, noted a solid expansion after 2004. Today, domestic tourism in all MED 11 countries is more significant than international tourism for their economies: in 2010, tourist services exports reached \$49,853 billion compared to \$63,061 billion of residents' expenditure. However in Turkey, domestic tourism is more than twice as important as international tourism; in Israel, domestic tourism is about 40% more important than international tourism. In Libya, international tourism is still very small and accounts for only 9% of total tourism expenditure. It is worth noting that domestic tourism leads to, per \$1 spent, more job creation and SME development than international tourism.

**Table 3. Expenditures by international visitors (\$2000 billion)**

Countries	1990	1995	2000	2005	2009	2010 Est.
Algeria	0.113	0.128	0.545	0.755	0.875	0.788
Egypt	2,629	3,888	4,657	9,081	9,272	8,912
Israel	2,295	3,547	4,611	3,455	3,861	4,211
Jordan	1,012	1,045	0,935	1,606	2,452	2,561
Lebanon	0,912	0,982	0,893	5,685	9,465	10,417
Libya	0.02	0.01	0.08	0.304	0.09	0.09
Morocco	1,472	1,363	2,28	4,303	5,024	4,986
Palestine			0.226	0.21	..	
Syria	0.27	1,306	1,082	1,716	2,143	2,239
Tunisia	1,122	1,507	1,977	2,361	2,704	2,579
Turkey	3,136	4,891	8,467	13,561	14,051	13,07
TOT. MED 11	12,981	18,667	25,753	42,948	49,937	49,853
World	348,825	452,962	571,469	642,051	664,194	670,114
<b>% MED 11</b>	<b>3.7%</b>	<b>4.1%</b>	<b>4.5%</b>	<b>6.7%</b>	<b>7.5%</b>	<b>7.4%</b>

Sources: UNWTO and WTTC.

## 5. Importance of tourism activity in the MED 11 economies

Various estimated indicators illustrate the importance of the tourism sector in the overall MED 11 economy.<sup>5</sup>

<sup>5</sup> UNWTO and WTTC indicators to measure Travel & Tourism Economy GDP take advantage of the equivalence of the expenditure measure of GDP and the output measure when appropriately defined. Tables 4 and 5 concern the economic impact and balance of payment contribution of tourism in the MED 11 from 1990 to 2010 and the importance of tourism in total employment. Nonetheless, the changes within each country are greatly differentiated, with fluctuations connected to ongoing socio-economic changes.



## 5.1 Tourism in GDP

The weight of tourism – defined as the activities of traditional tourism providers (e.g. lodging, transportation, etc.) plus tourism-related investment, public spending and export of goods – includes both the direct and the indirect effects via the tourism supply chain spending (Table 4). The total contribution of Travel & Tourism to GDP is almost three times greater than its direct contribution. In fact, the changes in the relative importance of the tourism sector must be seen in relation to the overall economic development of the country and the growth of other sectors. In Israel for instance, the share of tourism fell from 7.8% of GDP in 1990 to 6.3% of GDP in 2010, reflecting the maturity of the tourism sector and the fact that other economic sectors have grown faster than tourism. In Algeria and Libya, the development of the tourism sector must be viewed against the background of a rapidly growing energy sector. In Egypt, Jordan, Morocco and Syria, the growth of tourism has been faster than the growth in other sectors, resulting in its growing share in the economy.

Table 4. Macroeconomic weight of the MED 11 (% of tourism and travel in GDP)

Countries	1990	1995	2000	2005	2010
Algeria	5.5	5.6	7.5	6.5	5.8
Egypt	8.8	10.2	11.4	15.7	12.9
Israel	7.8	8.4	8.3	6.7	6.3
Jordan	24.3	21	16.3	18.5	20.4
Lebanon	9	9.6	9.3	31.2	37.6
Libya	6	6	11.4	12.3	9.3
Morocco	10.4	10.3	12.3	14.9	14.1
Palestine	n.a.	n.a.	n.a.	n.a.	n.a.
Syria	7.5	12.5	11.5	12	12
Tunisia	16.5	17.5	18.4	18.5	16.1
Turkey	7.9	10.5	9.9	11.4	9.7
<b>MED 11 average</b>	<b>10</b>	<b>10</b>	<b>10</b>	<b>10</b>	<b>9.1</b>

Sources: WTTC, UNWTO - Estimates for 2010.

In Turkey, the importance of the tourism sector has fluctuated somewhat due to the instability of the local currency. However, it was considerably higher in 2010 (9.7% of GDP) than it was in 1990, when it stood at 7.9%. In Tunisia, the sector remained at about 16% during the period under consideration, suggesting that it grew in line with the entire economy.

Compared with the share of tourism in the world economy (estimated at ca. 9% in 2010), the MED 11 average of about 10% between 1990 and 2005 (despite dropping to 9.1% in 2010 as a result of the crisis) confirms its importance for this particular region.

## 5.2 Tourism in the balance of services

Tourism-related export earnings (goods and services) are expected to generate 6.1% of exports in 2010. Except for in Algeria, Libya and Israel, tourism is a major balance of payments item, especially with respect to trade in services (Table 5).<sup>6</sup>

<sup>6</sup> Table 5 uses the indicator of expenditure by international visitors on goods and services within the invisible balance or balance of trade in services. Such inbound tourism spending includes (from the balance of payments accounts) both travel spending and spending on passenger transport services provided by the country's firms to non-residents. It does not include consumer goods (such as clothing,



The growth of tourism in Egypt, Jordan, Morocco, Tunisia and Turkey has increased its weight in the balance of services. There was a twofold increase of the tourism share in the Syrian BOP service receipts between 1990 and 1995, when the country opened up to tourism, after which growth was more gradual.

It may be also interesting to observe the weight of services in comparison with the export of goods in the MED 11 between 1990 and 2009. In those MED countries where tourism is important, this weight is greater. On the contrary, in the oil-producing countries of Algeria and Libya, this percentage is insignificant.

Table 5. MED 11 Tourist receipts as share of service receipts in the balance of services<sup>7</sup> (in %)

Countries	1990	1995	2000	2005	2010
Algeria	30.1	16.3	59.8	44.5	40.8
Egypt	40.5	34.3	47.5	49.2	50.1
Israel	38.1	43.8	29.9	21.9	20.2
Jordan	54.4	56.9	57.0	75.3	80.6
Lebanon	..	58.6	25.4	54.9	52.2
Libya	11.9	12.9	48.8	56.3	82.6
Morocco	64.5	67.6	75.1	67.0	67.5
Palestine	..	..	..	..	..
Syria	34.3	70.4	70.4	69.9	67.9
Tunisia	66.8	73.2	71.4	69.6	63.6
Turkey	47.7	44.7	43.5	73.7	71.6

Source: WTTC, UNWTO – estimates for 2010.

### 5.3 Employment

Direct and indirect tourism employment (Table 6) makes a very significant contribution to overall employment in the MED 11. Tourism employs about half as many people as agriculture in the MED 11. The average for MED 11 grew from 9.5% to about 13.5% during the period of 2005-2010. Tourism contributes to about one fifth of total employment in Jordan, about 15% in Tunisia, only slightly less in Syria, and more than one tenth of the total employment in Morocco and Egypt. The share of tourism in total employment is decreasing in Israel, Libya, and Turkey.

Employment in the tourism sector in the MED 11 grew by 152% between 1990 (3.6 million employees) and 2000 (5.5 million) and again by 144% between 2000 and 2010 (7.9 million). The countries with the greatest numbers of people working in the tourism industry are Turkey with 1,388,700 jobs and Morocco with 1,334,300 jobs. Over 1990-2010, total employment in this sector grew by 219%, whereas tourist arrivals grew by 404%. ***This means that productivity per employee almost doubled.***

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electronics or petrol/fuel) exported for ultimate sale to visitors, or capital goods (such as cars, aircraft or cruise ships) exported for use by tourism providers abroad. The results are linked to the diversification of countries' economies.

<sup>7</sup> For example, the difference between funds received by a country when exporting services and the funds paid for importing services.



Table 6. MED 11 employment in the tourist sector (as a share of total employment)

Countries	1990	1995	2000	2005	2010
Algeria	4.8	4.9	6.6	5.6	5.1
Egypt	7.4	8.6	9.6	13.0	10.9
Israel	9.5	10.1	10.1	8.2	7.8
Jordan	22.2	19.2	14.9	16.9	18.8
Lebanon	8.5	8.8	8.8	31.2	38
Libya	5.7	8.7	11.4	12.1	9
Morocco	8.9	8.9	10.6	14.7	12.2
Palestine	n.a.	n.a.	n.a.	n.a.	n.a.
Syria	7.8	13.3	11.8	12.5	12.5
Tunisia	15.3	16.3	17.2	16.5	15.1
Turkey	5.3	6.4	5.4	7.7	6.4
<b>Average MED 11</b>	<b>9.54</b>	<b>10.52</b>	<b>10.64</b>	<b>13.84</b>	<b>13.58</b>

Sources: WTTC and UNWTO – Estimates for 2010.

Unquestionably, tourism is a labour-intensive industry. At the same time, progress has been made in its productivity, mainly in the large companies investing in hotel and leisure equipment and accommodation, as in more developed countries. These companies operate with a more efficient labour pattern (higher productivity) than the myriad of small and medium-sized (often micro-) enterprises. According to the UNWTO, SMEs represent more than 95% of the number of tourism enterprises in the Mediterranean but only 80% of sector employment. In the MED 11, the share of employment in larger companies is higher (30% vs. 20% in both Mediterranean rims).

#### 5.4 Capital investment in tourism and government tourism expenditure

At the global level, investment in tourism and travel represent a little less than 10% of overall investments. This share increased from 8.6% in 1990 to 9.2% in 2010, with a peak of 10% in 2007.

The share of MED 11 countries in tourism and travel-related global capital investment was almost constant, increasing slightly from 2.47% to 2.59% between 1990 and 2010, with a peak in 2000 (2.92% of global investments in the tourist industry).

Except for Algeria, Israel and Syria (as well as Lebanon in the early 1990s at the end of its civil war), the share of tourism-related investment in overall investment exceeds the world average (see Table 7). In absolute numbers, MED 11 investments in tourism tripled between 1990 and 2010 and doubled between 2000 and 2010.

These investments are now mainly in transportation infrastructure, tourism equipment and technological innovations. Algeria increased its investment in the tourist industry by a factor of ten between 2005 and 2010, mainly thanks to its transportation policy (rail and roads) which, in the long run, may facilitate the take-off of tourism. The vision of a strong tourism industry in Algeria has had a leveraging effect on this rise. Egypt is steadily increasing its investment in tourism, even though investment in the other sectors of the economy grew at a faster rate, as is the case for several other MED 11 countries. Investments in tourism in absolute terms are growing steadily in Syria, Jordan, Lebanon, Tunisia and Turkey; in Israel, they have stagnated over the last few years.

The investment data used so far includes FDI – foreign direct investment – in the MED 11. The data available suggests that the share of the total FDI originating from the European Union and





allocated to tourism in the MED 11 is less than 10%. Since 2005, Morocco has been positioned as the preferred destination for FDI. Despite their potential, some MED 11 countries suffer from a lack of interest on the part of international investors.

Investments in transportation and ICT will affect the future of tourism. For example, Turkey is now the 10<sup>th</sup> top destination in the world, as ranked by Facebook users.<sup>8</sup> There is no data available on capital investment in ICT for tourism purposes in the MED 11 region. However, the multiplication of projects and programmes indicates the accelerated spread of these technologies in this region between 2005 and 2010.<sup>9</sup> ICT allows for better accessibility of the MED 11 destinations and a reduction in the cost of travel products, especially by reducing the role of foreign travel agents and tour operators. ICT may rebalance the influence of national providers in the distribution systems, as they can deal with their clientele directly and have less need for international operators. The MED 11 countries are adopting these new technologies to grasp the opportunities they offer. New types of investment are necessary to avoid the risk of marginalisation and they are also included in government tourism expenditure.

However, according to ANIMA – the Mediterranean Investment Network – in recent years, tourist investment in the MED 11 region has attracted fewer projects: 19 projects in 2009, as compared to more than 40 per annum on average in 2004-2008. This drop continued in 2010 and is expected to decline further in 2011.

*Table 7. Capital investment in tourism (% share of total investments in the country)*

Countries	1990	1995	2000	2005	2010 (estimates)
Algeria	7.4	4.3	6.2	8.6	3.9
Egypt	10.8	12.1	15	13.1	11.4
Israel	10.9	10.3	11	8.8	7.6
Jordan	27.7	14.8	19.7	16.5	12.8
Lebanon	7.4	12.2	11.8	12.3	10.5
Libya	9.3	22.5	30.4	31.2	24.1
Morocco	13.8	13.1	13.1	12.1	10.9
Syria	2.9	4.6	5.7	6.9	6.1
Tunisia	19.5	17.7	18.9	17	13.1
Turkey	11.8	11	14.6	14.8	11.6
<b>World average</b>	<b>8.6</b>	<b>8.2</b>	<b>8.9</b>	<b>9.8</b>	<b>9.2</b>

Source: WTTC.

The level of investment is also reflected in the number of beds in hotels and similar establishments in the MED 11, as shown in Table 8. Turkey recorded the highest number of beds (563,252 in 2008) and their highest increase since 2000 (+ 56%).

<sup>8</sup> Source: eMarketer.com from Inside Facebook by company blog, 3 Aug. 2010.

<sup>9</sup> The development of ICT in the MED 11 is elaborated in detail in Abbasi (2011).



Table 8. *Hotels and similar establishments (number of bed-places)*

Countries	1995	2000	2005	2007	2008	2009
Algeria	63,614	67,087	82,808	84,559	85,000	..
Egypt	128,957	227,222	341,552	380,382	421,694	..
Israel	75.1	106,782	126,831	128,356	128.35	..
Jordan	20,613	34,433	40.48	42,381	43,922	44,371
Lebanon	16,419	25.45	28,953	29,071	30,062	..
Libyan Arab Jamahiriya	..	19,969	21,404	26,423	27,334	..
Morocco	90,511	94,652	124.27	143,221	152,936	..
Palestine	6,434 (1994)	10,063	7,923	8,901	8,985	..
Syrian Arab Republic	31,449	34,209	43,262	47,077	48,585	51,023
Tunisia	161,498	197,453	229,837	235,727	238,495	..
Turkey	280,463	322,334	481,704	530,763	563,252	..

Sources: UNWTO and Statistics and Satellite Tourism Accounts.

## 5.5 Government expenditure in tourism

Government expenditure in tourism quadrupled between 1990 and 2010, from 1,461 million US\$ to 6,086 million US\$, reflecting the priority given to this industry. All MED 11 countries started ambitious development programmes after 1995 “based especially on the diversification of the offer, the modernisation of the local tourist sector, and an enlarged opening to the private sector and to foreign investors” according to ANIMA – Mediterranean Investment Network.<sup>10</sup> For example, within its PROTIC programme, Morocco planned to equip 80.000 SMEs with ADSL (bandwidth) by 2010.

Other government priorities relate to the reinforcement of regulations in terms of the quality of service, safety, land planning and the environment as well as the introduction of a legal and institutional framework conducive to private initiatives and the development of foreign investment. Even so, the weight of the public sector and the administrative framework remains significant in Algeria, Libya, and Syria.

Tourism marketing and promotion constitutes a significant share of government expenditure. In 2004, UNWTO attempted to survey the structure and budgets of the national tourism organisations around the world but Tunisia was the only country in the region which responded. Tunisia spent \$7.6 per one tourist arrival (world average \$2.9) and \$4.5 per one inhabitant (world average \$2.9). For one USD of budget spending for tourism, the international tourist receipts is \$52 (world average \$383).<sup>11</sup>

The share of government expenditure on tourism as a percentage of total government expenditure is much smaller than the weight of this sector in the economy (Table 9). To the extent that the development of tourism is promoted by public expenditure, there may be scope for increasing expenditure to reinforce the competitiveness of the tourism sector. This should be driven by the design and implementation of well-balanced strategies that should be applied at

<sup>10</sup>ANIMA, “The Mediterranean between growth and revolution, Foreign Direct Investments and partnerships in MED countries in 2010”, Marseilles, March 2011.

<sup>11</sup> Source: OMT-UNWTO, « Structures et budgets des organisations nationales de tourisme 2004-2005 », Madrid, 2008.



both national and local levels. The strategies should be based on improved cooperation among the MED 11 countries themselves and with the Mediterranean countries of the northern rim.

The implementation of tourism development programmes must demonstrate continuity and coherence. Building strong national tourism administrations can help to maximise the potential of tourism to generate wealth and create jobs. Tourism is one of the most complex economic sectors, requiring close coordination with other government policies. It is therefore critical that it is represented in decision-making at the same level as other sectors. The tendency in the northern rim in countries, such as Spain or France, is to reduce the status level of the National Tourism Administrations and to enhance the role of the private sector and the territorial communities. The same trend may occur in MED 11 with the spread of association agreements with the European Union where, since the Treaty of Lisbon entered into force on 1 December 2009, tourism is now considered a priority and greater importance is given to the private sector itself as a activator of growth. Tourism policies and strategies may be pushed at regional levels within the countries with shared norms and standards.

*Table 9. MED 11 countries government tourism expenditure in 2010 (share of total government expenditure)*

<b>Countries</b>	<b>1990</b>	<b>1995</b>	<b>2000</b>	<b>2005</b>	<b>2010 estimates</b>
Algeria	0.9	0.9	1	1	1.1
Egypt	4.3	6.3	6.5	6.5	6.7
Israel	2.1	2.1	2	2	2
Jordan	11.5	10.4	10.1	10.3	10.4
Lebanon	13.5	8.9	9	9	9.1
Libya	1	2.5	2.7	2.6	2.6
Morocco	4.1	3.8	3.4	3.5	3.5
Syria	1.9	2.7	3	3	3.1
Tunisia	6.5	6.6	7	7.2	7.3
Turkey	0.7	0.7	0.5	0.5	0.5
<b>MED 11 average</b>	<b>4.65</b>	<b>4.49</b>	<b>4.52</b>	<b>4.56</b>	<b>4.63</b>

Source: WTTC.

The regional average for expenditure in the tourism sector (Table 9) amounts to 4.6% of total budget expenditure. It ranges from a low 0.5% in Turkey to more than 10% in Jordan. These levels must be evaluated against a detailed knowledge of the sector and the strategies chosen. Monitoring not only the spending levels but also the results and outcomes of government support should be given greater attention; a trend that is in line with modern budget management.

Air transport is also an important factor of tourism growth in the MED 11 countries. The opening up of air transport regulatory systems, investment in airports and the launch or reinforcement of national and regional airlines, traditional flag carriers and low-cost carriers are positive signs. Some MED 11 national or Middle-East carriers are among the world's fastest growing airlines.

## **6. The MED 11 economies and their tourism competitiveness**

Tourism competitiveness is a “destination’s ability to create and integrate value-added products that sustain its resources while maintaining market position relative to competitors” (WEF). The Travel & Tourism Competitiveness Index (TTCI) of the World Economic Forum aims to



measure the factors and policies that make it attractive to develop tourism in different countries.<sup>12</sup>

The MED 11 countries are not among the most competitive tourism destinations in the world. Overall, they fell in the rankings between 2007 and 2010, with only Egypt and Syria regaining their positions between 2008 and 2009. Nevertheless, Table 10 shows that the region is better positioned on the T&T regulatory framework sub-index (except for Algeria and Libya) than on the T&T business environment and infrastructure sub-index. The lowest ranked index is the last one on human, cultural and natural resources (Algeria ranks 127<sup>th</sup>, Libya ranks 114<sup>th</sup>, and Syria ranks 100<sup>th</sup>). This means that the level of tourism training and planning is lower in comparison with other countries in the world.

The analysis made by the WEF gives detailed indications on countries such as Israel, Tunisia, Egypt, Morocco and Turkey. In 2009, Israel was the second-ranked country in the region, and 36<sup>th</sup> overall, showing a stable performance. The country's human resources base is well evaluated, providing well-trained people to work in the T&T sector. Furthermore, its infrastructure is quite well developed compared with those of other countries in the region, especially its ICT infrastructure. Israel's rules and regulations, ranked 39<sup>th</sup>, are conducive to the development of the sector, with low foreign ownership restrictions and visas required from few countries, although it requires a lot of time to set up a business in the country. Safety and security continues to be a major concern, placing the country 73<sup>rd</sup> in the rankings for that sub-index.

Tunisia is ranked 6<sup>th</sup> among Middle East and African countries and 44<sup>th</sup> overall, somewhat lower than in earlier surveys. Tunisia has benefited from a strong prioritisation of tourism, with high government spending on the sector, effective destination-marketing campaigns, and attendance at several major international tourism fairs. Furthermore, unlike some other countries in the region, Tunisia is perceived as relatively safe in terms of crime and violence and offers competitive pricing.

Egypt was ranked 64<sup>th</sup> overall in 2009, up two places from 2008. The country is rich in cultural heritage, with World Heritage cultural sites and international fairs and exhibitions held in the country. In addition it benefits from excellent price competitiveness: low fuel costs and more generally, low prices. What's more, there is a strong political prioritisation, with the government ensuring both relatively high spending on tourism and a presence at major tourism fairs. On the other hand, Egypt's infrastructure needs improvement, particularly its tourism infrastructure, its ground transport infrastructure, and its ICT infrastructure. Upgrading tourism education and training would improve the country's overall competitiveness.

Morocco, ranked just behind Egypt, received a good evaluation of its cultural resources in 2008. The government has made the sustainable development of tourism activity a priority and protects the national environment. Further efforts should be made to improve health and hygiene levels and to upgrade the education and training systems, as well as to make improvements in transport infrastructure. Turkey, ranked 56<sup>th</sup>, benefits from its rich cultural heritage. Nevertheless, analysing its overall competitiveness in 2008, it is being held back by concerns about safety and security (mostly road safety), hygiene, and inadequate ground transport infrastructure.

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<sup>12</sup> World Economic Forum, *The Travel & Tourism Competitiveness Report 2011: Beyond the Downturn*, February 2011.



Table 10. WEF Travel &amp; Tourism Competitiveness Index (TTCI) 2007-2009

Countries	Rank 2007	Rank 2008	Rank 2009	TTCI Global 2009 Max: 7.00	Sub – Index Regulatory framework Rank 2009	Sub – Index Business environment/ infrastructure Rank 2009	Sub – Index H, N & C resources Rank 2009
Algeria	93	102	115	3.31	108	98	127
Egypt	58	66	64	4.09	52	65	73
Israel	32	35	36	4.50	37	39	51
Jordan	46	53	54	4.25	36	67	54
Lebanon	..	..	..	..	..	..	..
Libya	..	104	112	3.38	97	109	114
Morocco	57	67	75	3.86	64	78	83
Palestine	..	..	..	..	..	..	..
Syria	..	94	85	3.73	68	82	100
Tunisia	34	39	44	4.37	31	49	56
Turkey	52	54	56	4.20	63	60	49

Source: World Economic Forum, Travel & Tourism Competitiveness Reports.

### Possible new forms of tourism: Cruises and religious tourism

#### Maritime cruises

The Mediterranean Sea is an important area for maritime traffic. It is currently witnessing the strong development of cruising and, to a lesser extent, yachting, although their growth has been slowing due to the negative environmental impacts. Cruises create a market of high potential in the MED 11 and land excursions from cruise ships have only a limited impact on the environment, even if they bring fewer economic benefits for the destination countries, as much of the hospitality expenditures are off-shore.

The Mediterranean, with 3 million cruise passengers (more than 10% annual growth from 2005 to 2010), is now the second largest world cruising zone after the Caribbean. The world economic crisis had a weak impact on embarkation in 2009. The expenditure carried out by these cruise passengers in the Mediterranean termini is up to €1.4 billion and the value added - €600 million. This expansion is largely thanks to cruise companies which invest massively in new models of ships with impressive tonnages. The tendency to giant-scale cruises will quickly require the adaptation of the Mediterranean ports to accommodate larger tonnages.

Tourism in the MED 11 region is still highly dependent on tour operators in European countries. Price competition is intense. Tourism development projects in the MED 11 region have been increasingly shaped as coastal resort complexes and all-inclusive package tours, providing a range of on-site services highly dominated by few international tour operators. As a result, standardised tourist services of this kind do not provide visitors with direct contact with local culture and can be easily interchangeable with other destinations.

This may change with a distribution system utilising e-tourism. Ideally, MED 11 countries need to go for alternative sources of higher added value and more information-based tourism. They should look for more unique selling propositions by the destinations based on culture and nature.



*Religious tourism*

One of the new prospects for dynamic tourism, especially in Egypt, Palestine, Israel, Jordan, Lebanon, Syria and Turkey, is religious tourism, which already accounts for 15 to 20% of international tourist arrivals, not only from Europe or other long haul destinations, but also the Middle Eastern region itself. According to the UNWTO and UNESCO, religious tourism, particularly pilgrimage routes and itineraries, can revitalise territories by aiming for quality and the multiplication of partnerships, for example, through the creation of 'clubs of producers' associated with religious tourism. This revitalisation forms part of the vision of projects such as the Abraham's Path Initiative or the "Spirits of the Mediterranean: Structuring Rural Spaces and Religious and Spiritual Tourism" revolving around popular and religious festivals, elements of cultural identity as well as factors of local economic development.<sup>13</sup>

## **7. Identification of the environmental drivers that could contribute to the sustainable development of tourism**

Most tourist impact on the environment is accentuated by the seasonal nature of this activity in the Mediterranean: accommodation, facilities, transport networks, water supply and waste services all have to be over-sized. The scarcity of statistical data, especially in a time-series format and the lack of homogeneous and reliable statistics concerning the impact of tourism on the environment, complicate the preparation of scenarios for the future of tourism in the MED 11. This hampers the foresight analyses of the tourism sector, including the UNEP's CAR Blue Plan.<sup>14</sup>

*Seasonal stress on water resources*

The MED 11 ecosystems encounter a seasonal stress with regard to water resources. As the peak tourist season coincides with the dry season, the tourist industry competes strongly with other industries and agriculture. This affects, among others, such tourist facilities as balneotherapy, swimming pools, golf (which requires 10,000 m<sup>3</sup>/ha/year) and the lifestyle of tourists (higher daily water consumption).

However, the overall impact of water scarcity on the tourism sector must be seen in the context of its limited water consumption (2% of total water consumption in Morocco and Tunisia, and less than 1% in Syria, Algeria or Libya). The agricultural sector accounts for more than 70% of water total consumption. On the other hand, the tourism sector is able to pay more for its water consumption and finance desalination plants. Water shortage is therefore not likely to be a binding limiting factor for tourism development in general. Yet there are localised shortages, such as in Marrakech in Morocco or Tozeur in Tunisia, where local solutions will need to be found to safeguard the prospects for the tourism sector there.

*Other environmental drivers*

Other parameters of the environmental impact of the tourist industry are: the use of land by one tourist bed estimated by the Plan Bleu - MAP at 30 m<sup>2</sup> for a hotel and at 100 m<sup>2</sup> for a holiday home, the type of construction (collective or individual, re-using existing construction or new constructions, reversibility of the installations), the situation (natural site or in town) or the landscaping (use of local materials, exotic plant species).

The spread of urban tourism also aggravates the situation with the creation of resorts on virgin territory or the extension of town planning around existing towns or resorts in parcels of land that use a lot of space. The phenomenon of illegal constructions of secondary residences has

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<sup>13</sup> See the report on the characteristics, trends and prospects of religious tourism in the Middle East and North Africa, UNWTO, Commission for the Middle East, 34<sup>th</sup> meeting, Sana'a, Yemen, 22-23 June 2010, Policy Paper 5(a), Madrid, May 2010 .

<sup>14</sup> Plan Bleu, 2009 Activity Report, Sophia-Antipolis, France, 2010.



spread progressively to the east and the south. The Moroccan and Egyptian Mediterranean coasts are currently facing the uncontrolled development of holiday homes. Poor investment in public facilities (lack of sanitation, poor household waste collection, etc.) has a greater impact on the environment in the case of diffused tourism than a more concentrated one. In addition, holiday homes often prevent easy access to the sea.

The erosion of the coastline caused by tourist activity is due to many causes: a deficit of sediment in the waterways due to the building of dams, the rise in sea level, and also developments around the seaside. The consequences of the latter are twofold: the development of harbours and dikes upsets the coastal currents and reduces the natural protection of beaches by destroying the *Posidonia* beds; the built-up coastline reaches the dune strips and this acts as a screen that prevents the cycle of loading and unloading the beaches between the sea and the land.

Yachting in the MED 11 countries is also developing very quickly because of the saturation of harbours in the north-west and the increased access to boat rental. There is high demand for berthing places, increased by the infrequent use of these boats (on average 15 days per year in the northern rim of the Mediterranean) and by moderate recourse to renting. The construction of harbours (space consumption, destruction of fauna and flora) and their maintenance (dredging) have an obvious negative environmental impact. In addition, the individual upkeep of the boats (use of paint, detergents, engine maintenance, and fuel supply) contributes to chemical and bacteriological pollution.

Waste discharge presents another major problem. The UNWTO Blue Plan estimates that in 2004 the tourism sector accounted for 5.5% of total discharge in the northern rim, and in the southern rim, 28 hm<sup>3</sup>/year, i.e. a 1.0% share of the total discharge. Developing water treatment plans and emphasising water use education should feature prominently on the development and implementation of national tourism strategies.

*Urbanisation and tourism development: Mega – destinations or diffuse tourism?*

Tunisia has urbanised large parts of its coastline. For example in Hammamet, mass tourism led to the extension of the tourist zone until Yasmine Hammamet. The same issue was raised during the opening of the new beach resorts of Mazagan and Saïda in Morocco (called the Mediterranean Pearl). The absence of a coherent urbanisation policy, a lack of respect for heritage, a kitsch architectural style, and the pressures of down-market tourism have resulted in the significant degradation of many tourist destinations. Similar trends have been observed in Turkey and in the Eastern Mediterranean.

However, mega-destinations often offer public services such as health, transport, leisure and culture, and even education and training for both tourists and the residents, which is positive in terms of addressing climate change. Diffuse tourism involves more damage for the environment: urban scattering, in particular by second homes, a higher carbon footprint because of the multiplication of individual transport needs, more roads, etc. The concentration of tourist destinations in the MED 11 coastal areas means that policy-makers must work to find a balance between environmental pressures and social and economic progress.

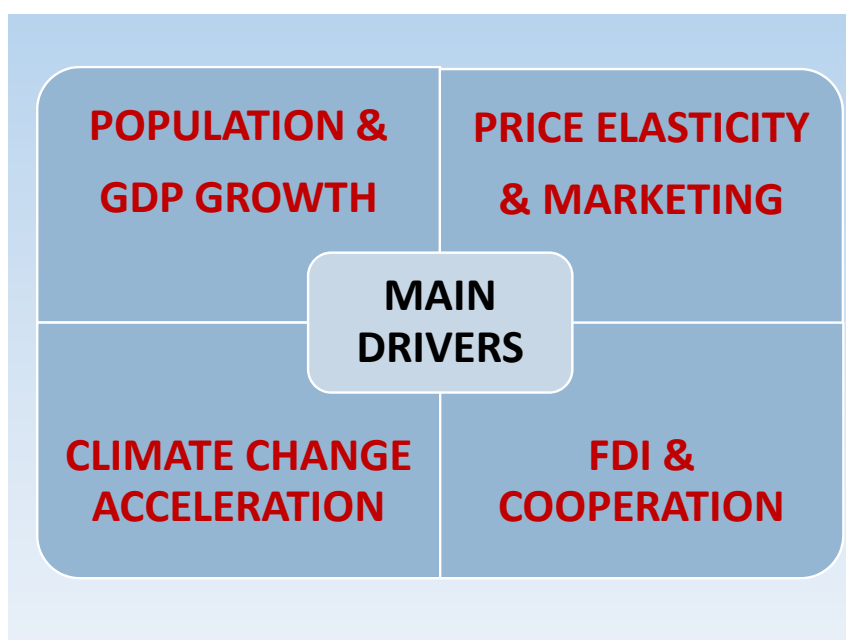


## Chapter 2. The MED 11 Tourism Scenarios up to 2030

Scenarios may be considered hypothetical images of the future, describing the functioning of a system under different conditions. Scenario analysis is therefore a tool that can be used to support decision-making rather than a method for producing precise forecasts. The framework of the MED 11 tourism scenarios is strictly connected to the global scenarios elaborated by the MEDPRO project:<sup>15</sup> reference scenario, common development (sustainable), polarised (regional) development and failed development (decline and conflict). How can these scenarios be applied to tourism?

Tourism growth is determined by drivers such as the population growth of a country and its neighbours, its GDP and those of its neighbours and the main outbound countries in Europe, Asia and America. For the long-term analysis, there are two principal structural factors: income growth rates and population growth rates.

Figure 3. Main drivers of the tourist scenarios



Source: Author's compilation.

The MED 11 region is undergoing a demographic transition with population growth rates that have been falling for almost 30 years. Even with the demographic transition in progress, the increase will remain high in absolute numbers. As observed during the period 1990 to 2010, domestic and intraregional tourism may continue to be the main drivers of tourism development in the MED 11 countries until 2030.

'Travel preferences' are another driver. They are influenced by promotion and marketing. Pricing policies may be used at times to compensate for low competitiveness. Such a policy would reduce overall receipts, and reduce funds available for investment, maintenance, renovation and innovation. In the middle and long term, such a policy would further undermine sector competitiveness.

National policies addressing climate change will also affect tourism sectors. While other studies undertaken under the MEDPRO project will analyse the environmental challenges in the region,

<sup>15</sup> As developed at the MEDPRO Scenario Building Committee Meeting, Roma, February 2011.





four issues appear of primordial importance for the tourist sector: i) rising sea levels and the adjustments required to protect the coastline, including beaches, harbours and other infrastructure according to the MEDPRO scenarios; ii) a shift in tourist demand in reaction to rising temperatures; iii) competition for natural resources between the tourism sector and the rest of the economy, particularly with respect to water and space in light of the expected acceleration of urbanisation in the MED 11 countries; iv) impact of the expected rise in energy costs on tourism.

## 1. Tourist arrivals in the MED 11 region in the four scenarios

### 1.1 International tourism

**Scenario 1:** In the **reference scenario**, we adopt the scenarios developed by the WTTC following the methodology developed by Oxford Economics – OE (as presented in the Appendix 2)<sup>16</sup> up to 2021. Extending these trends to 2030, international tourism in the MED 11 may reach 104.1 million international arrivals in 2015, 124.9 million in 2020, 153 million in 2025 and 191.7 million in 2030 (Table 11).

**Scenario 2:** The **common (sustainable) development scenario** results in a stronger increase in international tourism. The MED 11 countries, benefiting from EU support, will offer more business travel and other opportunities such as tourism routes, international packages and more cross-border traffic. With higher GDP growth, more Europeans will travel; a wide opening to emerging markets such as Asia, Russia or even Brazil for a country like Morocco may result in arrivals that are 2 to 3% per annum higher than in the Reference Scenario. Structural reforms towards green tourism will additionally underpin sector growth. Local communities and civil society (green and responsible tourism organisations) will support such initiatives.

Diaspora tourism, as a consequence of more immigration to neighbouring and northern Mediterranean rim countries, will positively impact tourism. Strong growth in the global economy means more trips from and to emerging countries such as China, India, South Africa and Brazil. More travel means greater energy needs; thus the tourism trade will push for initiatives in favour of low carbon or green practices.

**Scenario 3:** In the **polarised regional development scenario**, stronger regional cooperation among the MED 11 countries in tourism would replace the close relations with the EU that characterised the Common Development Scenario. The tourism sector will be very competitive and tough marketing practices will be required. Even if some MED 11 countries build a free trade area, for example under the auspices of the League of Arab States, with a sort of Schengen Agreement among them as within the Agadir Agreement with relaxed border controls for tourists travelling in and out of the area, marketing policies will accentuate the promotion of specific national destinations, religious tourism, medical tourism or political-cultural conventions and seminars. Not all countries will benefit equally from this trend. More trade and closer political relations with the other Med 11 countries will mean more business travel between these countries. It will also mean more cooperation in building transnational routes on cultural and religious themes, such as a transversal route between the deserts and oases of the Sahara from Egypt to Morocco or the Ziyarat route of the Marabouts or venerated Saint Tombs. The same trends will occur in Scenario 2, but in Scenario 3, the political and social weight of the offered services will be focused more on intraregional needs. Depending on the political developments in the region, Israel could also benefit from increased regional tourism.

**Scenario 4:** In the **failed development** scenario, the region will face security problems, economic stagnation and a low level of economic cooperation. Concerned with social tensions and geopolitical conflicts, little or no adjustment will be made to mitigate the impact of climate

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<sup>16</sup> WTTC estimates growth of 4 to 5% annually on average.



change on tourism development and management. In this scenario, the emphasis is only on hotspots and tourist oases (or tourist ghettos) along the coast, leaving other regions behind. We will also see an accentuation of the negative impacts of climate change, the majority of MED 11 countries not being able to assume the costs of transition to a green economy. In this scenario, tourist results are poor, except for business travel in a few countries such as Turkey and Israel, which are more industrialised and technologically advanced.

### 1.1.1 Intraregional tourism within international tourist arrivals

Today, only 15% of international tourist arrivals to the MED 11 come from the MED 11 region itself. Over the next twenty years, we expect that this percentage will be linked to the state of the economy and regional integration. It may slowly increase to 20% until 2030 both in the **reference scenario** and **common (sustainable) development scenario**. In the third scenario, **regional polarised development**, where integration is higher, tourism arrivals of the MED 11 countries may increase up to 25-30% of the total arrivals, i.e. between 25 and 30 million tourist arrivals more in 2030. In the **failed development scenario**, MED 11 will lose shares in this market and the percentage of interregional tourists will not reach 15%.

Table 11. MED 11 scenarios: Total international tourist arrivals (millions)

Scenarios	2010 estimates	2015	2020	2025	2030
Scenario 1 Reference	82.9	104.1	124.9	153.3	191.7
Scenario 2 Common development	82.9	119.7	143.6	176.3	220.5
Scenario 3 Polarised development	82.9	113.9	138.2	169.8	213.7
Scenario 4 Failed development	82.9	90.9	105.8	119.3	133.9

Sources: WTTC and author.

## 1.2 Domestic tourism

Domestic tourism expenditure in the MED 11 countries is directly related to income per capita and urbanisation trends. In the various scenarios, we use the elasticity of about 1.5 suggested by the UNWTO<sup>17</sup> for domestic tourism.

In the **reference scenario**, the population of the MED 11 countries (low UN variant) is expected to grow by 19% from 2010 to 2030; urbanisation is expected to reach 80% by 2030, in line with urbanisation trends in the northern rim. Average GDP growth is assumed at 4% (2010-2020) and 3% (2020-2030). We also believe that at least 40% of the urban population will take holidays outside their main residence, i.e. 110 million people will take a vacation.<sup>18</sup> If we add travel for other motives such as business travel, seminars and conferences, and visiting family to this figure, we obtain an estimate of 190 million of domestic tourism trips.<sup>19</sup>

<sup>17</sup> For intraregional tourism, i.e. tourism in the neighbouring countries, this elasticity is estimated at 1.2 and for interregional or intercontinental tourism, it is 0.9%.

<sup>18</sup> This number is still lower than in Europe, where 60% of the urban population takes trips within their own countries.

<sup>19</sup> If we compare these results with some European countries, in Spain (population: 46 million in 2011) 151 million hotel stays and trips were carried out by residents of Spain itself and 13.5 million Spaniards went abroad (outbound tourism). The Germans (population: 82 million in 2010), champions of international tourism with 80 million departures abroad, recorded 200 million domestic trips. The figure of 190 million domestic trips may finally appear to be underestimated, because the populations of the MED 11 countries look to be lodged in second homes, not registered rented houses, or stay with parents, relatives or friends.



In the **common development scenario**, GDP growth is higher (5% during 2010-2030) and urbanisation accelerates. The population growth may be slower but female workforce participation may increase. This will not mean more domestic tourism; on the contrary, people will choose to go abroad with the easing of international tourism restrictions. In the **polarised regional scenario**, domestic tourism (as well as intraregional tourism within the MED 11 countries) may be stronger than in other scenarios. An average GDP growth of around 4% is expected. In the **failed development scenario**, we assume lower GDP growth: only an average of 2.5% until 2030. Lower growth means lower urbanisation levels, fewer trade and business trips, and less income left for leisure and vacation; it may perhaps lead to more population growth as rural traditions are often associated with less educated women and large families.

Table 12 provides an overview of the results of the different scenarios for domestic tourism in the MED 11 countries.

Table 12. Domestic tourism trips in the MED 11 countries (millions)

Years	Scenario 1 Reference	Scenario 2 Common development	Scenario 3 Polarised	Scenario 4 Failed development
2010*	62	62	62	62
2015	90	100	105	80
2020	125	135	140	105
2025	160	170	175	135
2030	190	195	200	150

\* Most recent available data.

Sources: UNWTO, UN and projections from author.

### 1.3 Domestic and international tourism until 2030

The **reference scenario** assumes the substantial growth of the tourism sector in the MED 11 countries. The number of domestic and international tourists may reach 194 million in 2015, 249 million in 2020, 313 million in 2025 and 381 million in 2030 (Table 13). In comparison it was only 144 million in 2010. The **common development scenario** is the most encouraging. On the whole, the domestic and international movement of tourists may reach 219 million in 2015, 278 million in 2020, 346 million in 2025 and 415 million in 2030. In the **polarised regional scenario**, the number of domestic and international tourists may reach 218 million by 2015, 278 million by 2020, 344 million by 2025 and 413 million by 2030, but with a structural difference in the inbound markets (more arrivals from the MED 11 region) and a higher share of domestic tourism. Finally, in the **failed development scenario**, domestic and international tourists may reach only 170 million in 2015, 210 million in 2020, 254 million in 2025 and 283 million in 2030.

Table 13. MED 11 scenarios for domestic and international tourists (arrivals in millions)

Scenarios	2010 estimate	2015	2020	2025	2030
Scenario 1 Reference	144	194	249	313	381
Scenario 2 Common development	144	219	278	346	415
Scenario 3 Polarised development	144	218	278	344	413
Scenario 4 Failed development	144	170	210	254	283

Source: UNWTO, WTTC, author.



## 2. Economic impacts of travel and tourism in MED 11 scenarios

### 2.1 Expenditure by international and resident visitors

In the **reference scenario**, according to the World Travel and Tourism Council /Oxford Economics forecasts until 2020 and 2021 respectively and following the same methodology until 2030, Tourism & Travel expenditure<sup>20</sup> may be estimated at \$144 billion in 2015, \$182 billion in 2020, \$231 billion in 2025, and \$293 billion in 2030 (measured in terms of constant 2010 USD – see Table 14).

Scenario 2 (**common development**) and Scenario 3 (**polarised development**) are likely to offer similar figures. Smaller receipts are found in the 4<sup>th</sup> Scenario (**failed development**). Average spending per tourist may be higher in Scenario 2 than Scenario 3. The failed scenario should show much lower spending per tourist.

Table 14. Reference Scenario n°1: International tourism receipts  
(T&T Global expenditure in \$ billion, 2010)

	2000	2005	2010	2015	2020	2025	2030
Algeria	4.1	4.6	4.6	6.2	7.6	9.3	11.4
Egypt	11.3	18.5	20.6	27.4	36.9	49.7	66.9
Israel	10.5	9.3	10.5	13.6	17.0	21.3	26.6
Jordan	1.4	2.1	3.2	4.4	6.1	8.5	11.7
Lebanon	1.6	6.4	9.8	12.8	17.0	22.6	30.0
Libya	3.9	5.3	5.1	6.6	8.8	11.7	15.6
Syria	2.2	2.9	3.6	4.4	5.0	5.7	6.5
Morocco	4.6	7.1	8.5	11.9	15.0	18.9	23.8
Tunisia	3.6	4.5	4.9	6.7	8.0	9.6	11.4
Turkey	26.7	37.9	36.0	45.8	56.1	68.7	84.2
<b>Total</b>	<b>72.0</b>	<b>101.6</b>	<b>110.4</b>	<b>144.1</b>	<b>182.6</b>	<b>231.4</b>	<b>293.2</b>

Note: Palestine: no available figures.

Sources: UNWTO estimates until 2010, WTTC forecasts until 2020, author.

Table 15. MED 11 scenarios: Domestic and international tourism receipts (\$ billions 2010)

Scenarios	2010 estima.	2015 forecasts	2020 forecasts	2025 forecasts	2030 forecasts
Scenario 1	110	144	182	231	293
Scenario 2	110	163	203	255	319
Scenario 3	110	162	203	254	318
Scenario 4	110	126	153	187	218

Note: For 10 countries, no available figures for Palestine.

Sources: UNWTO estimates until 2010, WTTC forecasts until 2020 and author.

<sup>20</sup> See Appendix 1 for definitions and methodology.



## 2.2 Total contribution of tourism and travel to MED 11 countries' GDP

At the worldwide level, the WTTC projects, assuming a global GDP growth of around 4%, that the total contribution of travel & tourism to GDP, including its wider economic impact, will rise by 4.2% per annum from \$5,991.9bn (9.1% of GDP) in 2011 to \$9,226.9bn (9.6%) by 2021. In the **reference scenario**, according to WTTC forecasts and our estimates (following the same methodology), the total contribution of travel and tourism may reach a share of 11.5% of GDP in 2025 and 12% in 2030 (Table 16).

Table 16. Travel & tourism total contribution to GDP (in %)

Countries	2010	2015	2020	2025	2030
Algeria	7.3	7.2	7.5	7.8	8
Egypt	17.5	15.6	16.5	17	18
Israel	7.4	7.8	8.3	8.8	9.2
Jordan	20.2	19.6	19.7	19.7	20
Lebanon	33.7	33.2	34.3	32	30
Libya	3.2	2.8	3.9	6	8
Morocco	18.9	20.5	21.3	21.8	22.5
Syria	14	14	13.6	14	14
Tunisia	17.6	15.8	14.3	14	13.8
Turkey	10	9.6	8.9	8.6	8.5
Average for MED 11	10.9	11	11	11.5	12

\* No available figures for Palestine.

Source: UNWTO estimates 2010, WTTC forecasts until 2020- 2021, author for 2025 and 2030.

There will be minimal differences between the **common sustainable development** and the **polarised development** scenarios, where the total travel and tourism contribution to GDP reaches 14%, implying a growth that is slightly faster than overall GDP growth. In the **failed development** scenario, this contribution may decline to 10.5% of the total MED 11 GDP. This quasi-stability of T&T percentage contribution to GDP means that the tourism sector will follow and, at the same time, will accelerate the growth of the other economic sectors of the MED 11 countries, which will approach the post-industrial stage of a development and knowledge society.

## 2.3 Capital investment in tourism and government tourism expenditure

What amount of private and public sector capital investments<sup>21</sup> is necessary to achieve the tourism growth rates estimated in the above scenarios up to 2030?

The scenarios assume the necessary investments to reach their targets in domestic and international tourist arrivals. Countries that take higher risks in their capital investment strategies in tourism and travel may have higher rewards, but also a greater variability in those rewards. Mechanisms for risk sharing have to be developed and they are more likely to exist in the **common development** scenario than in the **polarised regional development** scenario. Furthermore, under the **common development** scenario, we may find well developed financial markets and strong legal and government institutions linked by their close relationship with the EU. Norms and standards (especially those concerning the environment and climate change negotiated and agreed upon between EU and MED 11) will give more confidence to

<sup>21</sup> Capital Investment includes fixed investment of travel and tourism service providers and government agencies to provide facilities, capital equipment and infrastructure for visitors.



international investors. In the **polarised regional development** scenario, FDI may originate from the oil-producing countries (e.g. Gulf States) rather than from the EU.

In the **reference scenario**, capital investments and government tourism expenditures may vary largely depending on the tourism investment policies of each country and the level of FDI. In Scenario 2, **common (sustainable) development**, these investments may be more important than in the other scenarios and may go increasingly to ‘green projects’. Our assumption is that in this scenario, capital investment may be boosted by 25% in comparison with the **reference scenario**. We find a different pattern in the **polarised regional development** scenario - even if more tourists are expected, the level of investments will be lower, perhaps similar to the **reference scenario** because intraregional tourism and domestic tourism are looking to less sophisticated equipment and infrastructure than international (interregional) tourism, as is being observed in Europe for neighbouring countries. Then it is likely that in the **failed scenario**, capital investment will be 25% lower than in the **reference scenario** (Table 17).

Table 17. Total MED 11 Capital Investment in tourism and government tourism expenditure (\$ million at current prices and exchange rates 2010)

	2010 estimates	2015 forecasts	2020 forecasts	2025 forecasts	2030 forecasts
Reference scenario	32,117	47,503	69,834	102,663	150,924
Common development scenario	32,117	59,379	87,293	128,329	188,655
Polarised development scenario	32,117	47,503	69,834	102,663	150,924
Failed development scenario	32,117	35,627	52,376	76,997	113,193

What will be the role of government tourism expenditure in marketing and promoting their country’s destinations? In scenario 2, **common development**, budget support will be used in promoting sustainable products and services helping to create the ‘green’ use of natural and cultural resources. In scenario 3, **polarised development**, budgets will place a greater emphasis on regional integration. In the **failed development** scenario, governments will have to help the private sector to promote their services and products in international markets. These strategies will depend on the use of information and communication technologies, mainly the internet and social networks.

## 2.4 Tourism employment

Travel and tourism contribution to employment reached 12.3 million in 2010, i.e. 13.58% of total employment. The WTTC/OE projection until 2020 and the one created by the author of this study up to 2030 puts tourism employment in 2015 at 13.4 million (ca. 14% of total employment), 15 million in 2020 (ca. 16% of total employment), 16.5 million in 2025 (ca. 17% of total employment), and 19.1 million in 2030 (ca. 19% of total employment).<sup>22</sup>

These figures are reflected in the **reference scenario** (Table 18). They are associated with labour productivity and tourism sector competitiveness as related to the number of employees per tourist. Labour productivity is increasing in the MED 11 countries, and is directly linked with the capital intensity of the tourism sector and the concentration in large hotels and equipment, which has a direct impact on the level of employment and job creation. The expansion of tourism may lower capital accumulation and increase employment if it is labour-intensive relative to other traded sectors. Again, the **common sustainable development** scenario includes a framework for job creation in green businesses which are more labour-

<sup>22</sup> The number of jobs generated directly by the travel & tourism industry plus the indirect and induced contributions.

intensive than traditional capital – intensive hotel chains or transnational companies, with the creation of more small and medium-sized enterprises. The **polarised development** scenario may signify more jobs than in scenario 1, as the productivity and competitiveness will be lower in this scenario. Finally, the **failed development** scenario provides for less employment compared to the other scenarios, but labour productivity in this scenario is mediocre and has a direct effect on the competitiveness of the tourism sector.

Table 18. Employment in the travel and tourism sector according to scenarios (millions jobs)

Scenarios	2015 forecasts	2020 forecasts	2025 forecasts	2030 forecasts
Reference	13.4	15.0	16.5	19.1
Common development	16.6	18.4	19.9	22.8
Polarised development	15.1	16.7	18.2	20.8
Failed development	14.7	15.8	16.7	17.7

Sources: WTTC, UNWTO and author – without Palestine, no data available.

### 3. The tourism scenarios – qualitative analysis

#### 3.1 Reference scenario 1

The first scenario is a ‘business as usual’ one. It presents the continuation of current trends but with different degrees of market liberalisation and development and marketing policies. In this scenario, the movement of tourists (domestic and international) will reach 381 million by 2030.

##### Tourism cooperation

- Little by little, within the ENPI process, Euro-Mediterranean Association Agreements will engender the creation of similar norms and standards in all the elements of the tourist products and services. However, this process is slower than in the case of strategic Euro-Med cooperation in tourism. It is important to engage tourism in the battle for norms and standards to reinforce solidarity between the Mediterranean rims, especially in the cases of technical and health standards for consumer protection.
- The 2011 Arab revolution may accelerate the interest in this cooperation.
- Strengthening of tourism trade networks among travel agents, hoteliers and other entrepreneurs develop e.g. MEDITOUR (within ASCAME – Chambers of Commerce), UFTAA (travel agents), etc.
- The main unifying network, the Mediterranean Travel Trade Association (META), may manage to take off little by little and be operational by 2015, by setting up its own large Web 2 or Web 2.0 hub platform.
- UNWTO may create the Mediterranean Tourism Observatory to help local territorial authorities (a region or a city) with a strong emphasis on statistics and environmental matters.

##### Business climate and competitiveness

- The position of MED 11 countries in the competitiveness indexes remains unchanged.
- Price competition remains the main driver for a fast tourism recovery. These price cuts have a negative effect on the quality of services, employee wages, waste management, use of energy and maintenance.
- The to and fro movements between very competitive Mediterranean destinations have a harmful impact on the ‘conviviality’ of Mediterranean tourism. These destinations will develop hard marketing methods to attract clientele and investors, with negative effects on their long-term image.



### New destinations and products

- New destinations may emerge, mainly in North Africa, with the opening of Algeria and Libya for the development of coastal tourism.
- Oases and deserts will be rapidly saturated, having exceeded their carrying capacities.
- Cruises may become saturated by 2025 and at the same time, nautical tourism growth may be reduced because of its negative impacts on the coastal environment.
- Cultural and religious tourism will increase substantially. Some projects may be successful, such as “Spirits of the Mediterranean,” in enhancing the tourism impact of traditional and popular festivals in rural Mediterranean areas.
- Marketing strategies will become increasingly oriented towards emerging markets - mainly China, India, Russia, and Brazil and even South Africa.

### Image of tourism in 2030

- With \$293 billion in tourism receipts, 12% of GDP, and 3% of the world’s capital investments and government expenditure, tourism retains its political and geostrategic weight in the MED 11 countries in 2030.
- The main negative mirror image comes from climate change impact and environmental contamination effects. Local pollution may multiply on beaches, resorts, cultural and religious destinations, etc.
- The surface area of nature reserves and parks may shrink, rather like Balzac’s allegorical ‘magic skin’, except for hotspots, which are often privatised to make money through ecotourism in the short term.
- Local and international NGOs will develop some socially responsible tourism projects, but without sufficient assistance.
- Finally, MED 11 countries will not develop a common policy for a unique Mediterranean image.

### Most significant threats

- Climate change: rising sea levels, multiplication of natural catastrophes from now until 2030.
- Sporadic terrorism, especially in remote areas in the Saharan Desert or in more visible and popular tourist resorts (as in Marrakech at the end of April 2011).
- Uprisings and more local insurgences due to food shortages and price increases.
- Repeated economic and financial crises, but with a good resilience of the tourist sector.
- Government budget cuts in tourism education and training, and tourism marketing.

## **3.2 Common (sustainable) development scenario 2**

Scenario 2, **common (sustainable) development** offers the best possibilities of tourism development and cooperation between the MED 11 countries and Europe. It provides solutions to climate change. It encourages a close cooperation between the tourism industry and the local authorities around the Mediterranean to develop innovative products. It is a win-win scenario with a rapid demographic and democratic transition.

Tourism may also be seen as: ‘The wonderful Mediterranean scenario’. Furthermore in this scenario, after 2015, the climate change issues will be dealt with very rigorously at local, regional and national levels. In all the projections presented, this scenario creates more jobs; it requires more investments and a more strategic tourism development and management strategy with a sustained and responsible vision. In this scenario, the number of tourists (domestic and international) will reach 415 million by 2030.





### Tourism cooperation

- With a renovated Union for the Mediterranean and reinforced association agreements, the same norms and standards will apply to health and security, environment, social and human resources, jurisdiction, etc. This gives full confidence to the status of tourism all around the MED 11 countries and a good climate for investments, enterprises and job creation.
- The European Union, through different programmes and financial instruments, will accelerate the modernisation of tourism and ICT infrastructure in Med 11 countries; some of them, such as Turkey, will become full members of the European Union.
- The European Union will enhance the development of a 'green' tourism economy. The programmes in this area will be fully applied in MED 11 countries.
- The European one-stop-shop/system will become the main mechanism for creating or restructuring enterprises.
- META will become the major professional trade network of the Mediterranean (inter-sub - sectoral) and will develop trade and investment fairs and meetings. The META network with its web platform will become a hub for marketing professionals.
- The Mediterranean Tourism Observatory, launched with the UNWTO assistance, will join the European Observatory for Tourism and will be connected to Eurostat and its Medstat - Medtour programme.
- The Union for the Mediterranean (UfM) will create, after 2014, the Mediterranean Agency for Tourism Cooperation and Development dedicated to the elaboration of common policies and programmes among all the Mediterranean and European countries in a responsible and sustainable vision. This agency will deal principally with destination planning and management and the local and regional governance of tourism.
- High importance will be given to the projects of the Cultural Council of the UfM in charge of tourism and heritage.

### Business climate and competitiveness

- Competitiveness indexes will show improving results for the MED 11 countries on almost all indicators: particular attention will be given to tourism infrastructure/transportation and natural resources.
- Some MED 11 countries will become World Tourism Champions such as Egypt or Turkey.
- Price competitiveness and fare dumping will be softened by cooperation and fair competition rules.
- Tourism Foreign Direct Investors will consider MED 11 as an AAA investment area; the highest grade will be assigned to debt obligation by rating agencies.
- Good governance in MED 11 will provide a flexible backing through standards and norms to the tourism, leisure, culture and sport enterprises. These enterprises will be mainly small, if not micro-enterprises, and will require assistance from DMO organisations in the management and marketing of the tourist destinations. Tourism industry concentration will slow down, having a positive effect on tourism employment.

### New destinations and products

- Efforts to build a green tourism economy will be successful. Ecological 'green' architecture for tourism buildings will be required. Consumers will be informed of the social and environmental contents of the products and services they are being offered. It will be the subject of social and environmental labels and certifications, which will influence the modes of consumption.
- The debate about two major tendencies: mega-destinations or diffused tourism in the MED 11 region is not over. With mega-destinations, it is possible to control the impact of



pollution in a specific area. Diffused tourism may require more self-discipline on environmental issues and carbon emissions, but will increase employment.

- MED 11 tourism products with low carbon emissions will be offered in the inbound markets. Domestic tourism will follow this pattern and trend.
- Socially responsible accommodation and tourism activities will become the mainstream of this sector.
- More innovative intercultural products such as museums, pilgrimages, festivals, etc., will become a common means of intercultural and interreligious dialogue.
- Trans-Saharan routes and other common tourism paths and routes on cultural, natural and religious themes will develop.
- Innovative use of ICT in MED 11 countries will increase.
- Human resources: respective academic and training programmes will be put into operation and bring about successful results. Training mobility and knowledge networks will multiply.
- Numerous links will be created with the Union for the Mediterranean actual and future projects: civil protection, renewable energies, maritime and land highways, EuroMed bank, higher education and research, Euro-Mediterranean university, etc.

#### Image of tourism in 2030

- As in the previous scenario, the tourism sector will have a politically appropriate weight in the MED 11 countries.
- PPP – Partnership between the public and the private sectors will become the modus operandi for tourism development projects.
- The image of the Mediterranean as a unique tourism destination will be anchored in consumer behaviour and image. The Mediterranean will be a sea that joins, rather than separates, its people.

#### Most significant threats

- MED 11 tourism is affected by the negative consequences of climate change, including more frequent natural disasters.
- Sporadic terrorism in remote areas in the Saharan Desert or in luxurious tourist resorts. Its impact on tourism would be minimised if countered by balanced and well defined counter-terrorist measures that do not jeopardise the image of regional stability.
- Some local revolts due to food insecurity or local governance problems.
- Government budget cuts in education and tourism training as well as in tourism marketing (to a lesser extent than in scenario 1).

### **3.3 Polarised regional development, scenario 3**

Scenario 3, polarised regional development concerns the majority of MED 11 countries. The Mediterranean Sea is seen as “a dividing line between unchanging and inherently conflicting civilisations” (see Sessa, 2011, p. 5). In the best case scenario, the Union of Arab Maghreb is working well and extends from Mauritania to Egypt. The challenge will be to enhance regional integration in all its forms.

#### Tourism cooperation

- The Arab Union for Tourism (AUT) will allow for good cooperation among these countries, hosting Arab citizens without entry visas (an Arab version of Schengen or Agadir – facilitation area).
- AUT will also improve investment in cultural heritage and tourist attractions in the Arab MED 11 countries and reinforce cooperation between tourism and hotel organisations on training and the quality of services and tourist products.



- Tentative cooperation on information and communication technologies with specialised platforms for travel agents, hoteliers, DMO, etc.
- The Euro-Mediterranean partnership between the European Union and some of the MED 11 countries will steadily follow its course. Meetings between both Mediterranean rims will be reduced due to budget cuts.
- The UMA – Union of Arab Maghreb may develop special programmes on tourism.
- UNWTO will follow some cooperation to fight against poverty and develop green tourism in the MED 11 countries. The Mediterranean Tourism Observatory may find its headquarters in one of the MED 11 countries.
- Growing role of Islamic cooperation institutions.

#### Business climate and competitiveness

- Competitiveness Indexes show better results for the MED 11 countries, mainly on indicators such as policy rules and regulations, safety and security, health and hygiene, government prioritisation of travel and tourism, ICT infrastructure and human resources, and cultural resources.
- Tough competition with Southern European destinations and resorts for beach summer tourism; and with Asia for cultural tourism.
- Religious and traditional programmes will attract less interest in the sea-sand-sun model for domestic and intraregional tourism.
- The development of rural and hinterland tourism with national entrepreneurship will take priority.
- Some tourism destinations will try to follow (not always successfully) the Dubai success story (some forecasts indicate Dubai International will be the busiest airport in the world before 2015); for example, Aqaba between Jordan and Saudi Arabia.
- FDI from the oil states may be reoriented from huge tourism resorts towards renewable energy infrastructure.
- Opportunity for good governance at regional and local levels, especially to develop tourism activities and equipment for domestic and intraregional tourism.

#### New destinations and products

- As in scenario 2, importance is given to urban tourism, cultural and religious tourism, tourism for shopping, medical tourism, diaspora tourism.
- Development of rural areas using local tourism projects to fight poverty and reduce rural migrations.
- Slow development of nautical tourism for domestic and intraregional tourists.
- Cruise development will be less important than in scenarios 1 or 2, with restrictions related to food and beverages and shorter excursion times, until reaching saturation point in some destinations.
- Promotion and marketing that will target Africa (for religious and cultural tourism), emerging economies (China, India, etc.) and cultural tourism from developed countries.
- Strong prospects of diaspora tourism from the Muslim communities in Europe (Ramadan at home, holidays in the family home, etc.).
- Seminars and conventions for NGOs and transnational enterprises from North Africa, Middle East, Gulf and even Sub-Saharan Africa.

#### Image of tourism in 2030

- For Europeans and Americans, most of the MED 11 countries will be seen as an exotic 'oriental' destination different from the vision of a unique Mediterranean region with its



cultures and natural resources. Stereotypes may, conversely, prove a disincentive to travel to some MED 11 destinations.

- The tourism sector will continue to be seen as a significant component of the economy but with a different vision, more oriented towards Arab tourism (including the Gulf States and other Middle Eastern states).

#### Most significant threats

- Climate change mitigation initiatives may receive less attention.
- European tourists will look more towards non-Med 11 Mediterranean island destinations such as the Caribbean or Canary Islands.

### **3.4 Scenario 4: Failed development**

The fourth scenario of 'decline and conflict' involves a more pessimistic view of the future for the MED 11 countries with a radicalisation of conflicts leading to a failure of the democratic transition process and further worsening in the area of sustainable development. The relationships between Israel and its neighbours will worsen, as will those between some North African countries. Under these conditions, MED 11 countries will face economic, social and political volatility and tourism will face serious difficulties.

#### Tourism cooperation

- The absence of a stable authority will undermine the EU's and other countries' efforts to achieve cooperation on key issues of interest, such as immigration, security and energy. It is the worst environment for tourism development: no travel facilitation (visas), no political and social stability which means frightening tourists and alarming travel operators, no confidence for foreign investors, poor marketing and promotion, no emphasis on green tourism.
- Poor tourist cooperation, except through UNWTO (Mediterranean Tourism Observatory) and the Arab Union for Tourism with poorly funded programmes.
- Drastic slowing down of the Euro-Mediterranean partnership between the European Union and some of the MED 11 countries. The Union for the Mediterranean is dissolved.
- Attempts by the Chambers of Commerce and Industry to use the MEDITOUR process to help existing entrepreneurs (tour operators and hoteliers) to keep their foreign clients.

#### Business climate and competitiveness

- The Competitiveness Indexes will worsen for the MED 11 countries, with particularly poor indicators on education and training and availability of qualified labour.
- More entrepreneurial models linked to family economy to balance the failure of open development.
- Limited mobilisation of civil society, including enterprises, on climate and environmental issues.

#### New destinations and products

- After 2015, Algeria and Libya will try to open huge sea resorts and complexes as a move towards diversification of their economies that rely excessively on natural resources.
- Some natural tourism hotspots will be preserved as national shrines (natural or religious).
- Domestic and low-cost tourism is often seen as the better solution for developing this sector.

#### Image of tourism in 2030

- In scenario 4, with only 10.5% of GDP, the tourism sector will have reduced political weight in regard to other sectors, such as agriculture.



- As in scenario 3, polarised regional development, tourism will be more oriented towards the Gulf States and other Middle East countries.
- Increasing number of stereotypes will weaken the image of the MED 11 countries and the whole Mediterranean.

#### Most significant threats

- Reduction of the freedom of movement to fight terrorism and illegal immigration.
- Frequent terrorist attacks against tourists.
- Less attention to countering threats of global climate change.
- Serious environmental problems, drought, higher sea levels with displacement of populations, water and air pollution, etc.
- Conflicts around water use may become very dramatic (between agriculture and cities as well as tourism resorts).
- Repeated economic and financial crises, but this time, without a resilient tourist sector.
- As in scenario 3, European and North American tourists will look more towards non-Med 11 island destinations.
- Negative attitude of local populations towards foreign visitors: the “clash” of civilizations.



## Appendix 1. Methodology and key concepts

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### I. MAIN SOURCES

**Algeria:** UNWTO, Ministère de l'Aménagement du territoire, de l'Environnement et du Tourisme, Office national des Statistiques

**Egypt:** UNWTO, Ministry of Tourism and International Monetary Fund

**Israel:** UNWTO, Ministry of Tourism and International Monetary Fund

**Jordan:** UNWTO, Ministry of Tourism & Antiquities, and International Monetary Fund

**Lebanon:** UNWTO, Ministère du Tourisme and International Monetary Fund

**Libyan Arab Jamahiriya:** UNWTO, General People's Committee for Tourism and International Monetary Fund

**Morocco:** UNWTO, Ministère du Tourisme and International Monetary Fund

**Palestine:** UNWTO, Palestinian Central Bureau of Statistics and International Monetary Fund

**Syrian Arab Republic:** UNWTO, Ministry of Tourism and International Monetary Fund

**Tunisia:** UNWTO, Ministère du Tourisme – Office national du Tourisme – Institut National de Statistique, and International Monetary Fund

**Turkey:** UNWTO, Ministry of Culture and Tourism – Turkish Statistical Institute, OECD and International Monetary Fund

**Other sources:** Eurostat, Medstat, Medtour, OECD, World Bank, META, UNEP, MAP – Plan Bleu, WTTC

### II. UNITS

**\$ millions:** US dollar million, at current prices and exchange rates.

**Real growth:** The annual percentage change in the 2000 \$ billion series for the status report (Chapter 1) or 2010 \$ billion series for the scenarios (Chapter 2).

**% share:** The share of travel and tourism spending or employment in the equivalent economy-wide concept in the published national receipts accounts or labour market statistics.

**'000:** Thousands of persons (e.g. visitors or employees).

### III. ABBREVIATIONS

#### A. COUNTRIES

DZ: Algeria

MA: Morocco

EG: Egypt

PS: Palestinian Autonomy - Palestine

IL: Israel

SY: Syria

JO: Jordan

TN: Tunisia

LB: Lebanon

TR: Turkey

LAJ: Libyan Arab Jamahiriya



## B. ACRONYMS

ANIMA: Mediterranean Investment Network  
 AUT: Arab Union for Tourism  
 DMO: Destinations Marketing Organisations  
 ICT: Information and communication technologies  
 IMF: International Monetary Fund  
 MAP: Mediterranean Action Plan (including the Blue Plan - CARPB)  
 META: Mediterranean Travel Association  
 OE: Oxford Economics  
 OECD: Organisation for Economic Cooperation and Development  
 UfM: Union for the Mediterranean  
 UMA: Union of Arab Maghreb  
 UNEP: United Nations Environment Program  
 UNWTO: World Tourism Organization  
 WB: World Bank  
 WEF: World Economic Forum  
 WTTC: World Travel & Tourism Council

## IV. DEFINITIONS AND CONCEPTS (EXCERPTS FROM UNWTO AND WTTC)

According to the UNWTO/United Nations Recommendations on Tourism Statistics, tourism comprises the activities of persons travelling to and staying in places outside their usual environment for not more than one consecutive year for leisure, business and other purposes.

**Inbound Tourism** – for UNWTO, arrivals data correspond to international visitors to the economic territory of the country of reference and include both tourists and same-day non-resident visitors.

**Overnight stays** refer to the number of nights spent by non-resident tourists in accommodation establishments (guests). If one person travels to a country and spends five nights there, that makes 5 tourist overnight stays or person-nights. For Algeria, it is nationals residing abroad + foreign visitors. For Israel, tourists are foreign visitors excluding cruise passengers and excluding Israeli residents living abroad. For Morocco, it is nationals residing abroad + foreign visitors, excluding cruise passengers. For Syria, tourists are foreign visitors + foreign residents. For Turkey, tourists are foreign visitors, including same-day visitors.

**International visitor arrivals** includes all non-resident visitors – overnight, same-day and cruise passengers staying overnight on ships in ports.

**Overnight visitor arrivals** only includes those international visitors who stay at least one night (i.e. same-day and cruise passengers are excluded).

**Expenditure associated with tourism activity of visitors** has been traditionally identified with the travel item of the Balance of Payments (BOP): in the case of inbound tourism, the expenditure associated with non-resident visitors is registered as ‘credits’ in the BOP and refers to ‘travel receipts’. The new conceptual framework approved by the UNSC in relation to the measurement of tourist macroeconomic activity (the so-called Tourism Satellite Account) considers “tourism industries and products” as including the transport of passengers. WTTC



personal travel & tourism expenditure data includes all personal spending by residents on travel & tourism services (accommodation, transport, entertainment, meals, etc) and goods (both durable and non-durable) used for travel & tourism activities. Spending may occur before, during or after a trip and covers all travel & tourism – both domestic and international.

**Personal travel & tourism expenditure** includes all personal spending by residents on travel & tourism services (accommodation, transport, entertainment, meals, etc) and goods (both durable and non-durable) used for travel & tourism activities. Spending may occur before, during or after a trip and covers all travel & tourism – both domestic and international.

**Travel & tourism economy GDP** is the broadest measure of the economic contribution of the travel & tourism sector. It records the activity of traditional travel & tourism providers (e.g. lodging, transportation, etc), plus tourism-related investment, public spending and export of goods. It includes both the direct effects and the indirect effects via the supply chain of travel & tourism spending (Source: WTTC). To measure travel & tourism Economy GDP, we take advantage of the equivalence of the expenditure measure of GDP and the output measure when appropriately defined. So travel & tourism industry GDP (direct plus indirect) is calculated as the sum of the demand components making up tourism consumption (personal T&T spending, business T&T spending, foreign visitor T&T spending and government individual T&T spending) minus the imported component of such consumption. And travel & tourism economy GDP is calculated as total tourism demand (tourism consumption plus government collective T&T spending, T&T fixed investment and T&T non-visitor exports) minus its import component (imported services, mainly residents' travel abroad expenses, together with other imported goods associated with tourism demand).

**Visitor exports** are defined as the expenditure by international visitors on goods and services within the economy. Such inbound tourism spending includes both travel spending and spending on passenger transport services provided by the nation's firms to non-residents (from the balance of payments accounts). Domestic spending by foreign visitors and residents' spending abroad have traditionally been recorded in tourism statistics. Expenditures of residents while abroad and of foreign nationals in the country are available for nearly all countries and form the services portions of the WTTC/OE accounts. Thus, Foreign Visitor Spending (FVS) represents T&T services exports and Resident Spending Abroad (RSA) represents T&T services imports as suggested by the TSA (tourism satellite account methodology). Other (Non-visitor) Exports include consumer goods (such as clothing, electronics or petrol/fuel) exported for ultimate sale to visitors, or capital goods (such as cars, aircraft or cruise ships) exported for use by Travel & Tourism providers abroad. According to the OCDE, the balance of payments data on travel, excluding business travel are one source of data on a part of tourism as defined in TSA. The TSA framework allows for a breakdown of visitors' expenditure in a way that may be useful for GATS, for example, disaggregating visitors' expenditure on goods, hotels, and food and beverage serving services, or disaggregating visitors' expenditure by resident and non-resident visitors. TSA also provides lists of tourism specific products with CPC links.

**Travel & tourism economy employment** covers the jobs generated by Travel & Tourism Economy GDP, the broadest measure of Travel & Tourism's employment impact.

**Capital investment** includes fixed investment expenditure by travel & tourism service providers and government agencies to provide facilities, capital equipment and infrastructure for visitors.

**Hotels and similar establishments:** The number of rooms and bed-places refers to the capacity in hotels and similar establishments for providing temporary accommodation to visitors.

For additional references, see [http://www.unwto.org/statistics/basic\\_references/index-en.htm](http://www.unwto.org/statistics/basic_references/index-en.htm)





## COMPETITIVENESS INDEX

The Travel and Tourism Competitiveness Report has been prepared by the World Economic Forum since 2007. The Travel and Tourism Competitiveness Index (TTCI) aims to measure the factors and policies that make it attractive to develop the T&T sector in different countries. It is based on three broad categories of variables that facilitate or drive T&T competitiveness:

1) The T&T regulatory framework sub-index: how the policy environment is conducive to developing the T&T sector; 2) the T&T business environment and infrastructure sub-index; and 3) the T&T human, cultural and natural resources sub-index.

*Source: WEF, The Travel & Tourism Competitiveness Report 2011: Beyond the Downturn, February 2011.*



## Appendix 2. Methodology for the scenarios

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To quantify the scenarios, it is possible to use indicators such as GDP per capita, level of infrastructure and equipment, capital investment in tourism, demographic indicators, norms and standards to forecast the future of domestic, intraregional (within MED 11 countries) and international tourism (from outside MED 11 countries). But how can we determine a range of hypotheses for the identification and ranking of these drivers, which are not only internal to tourism but also result from other sectors (independent variables)? The information used in this analysis was generated through interactive brainstorming procedures that have involved all the sectors (agriculture, industry, urban economy, etc.) in an iterative process. It is likely to develop contrasting hypotheses on the drivers to quantify tourism in the four global scenarios: Reference Scenario, Common Development Scenario, Polarised Development Scenario and Failed Development Scenario.

Forecasts for the Reference Scenario until 2030 were produced in a similar way to the results produced by the WTTC/OE for 2020,

Forecasts for visitor numbers (and so for T&T services trade) are based on a matrix of visitor demand derived from UNWTO statistics on the country of origin of foreign visitors (UNWTO WTTC/OE Yearbook of Tourism Statistics)[..] This allows to take account of projections of visitor imports (i.e. residents' spending abroad) in the countries providing most of a country's visitors, when making our projections of that country's visitor exports (WTTC, 2008).

This forecasting methodology is mainly useful in taking into account political and geostrategic events, such as the Arab Spring of early 2011 that can be expected to have a differentiated impact on the propensity to travel abroad of consumers and business travellers in different countries. (See World Travel & Tourism Council /Oxford Economics, Travel & Tourism Economic Impact Methodology, Methodology for producing the 2010 WTTC/OE TRAVEL & TOURISM ECONOMIC IMPACT RESEARCH using a simulated Tourism Satellite Account framework, OE, Oxford, March 2010)

Following the WTTC/OE methodology,

Once we have projections of travel & tourism demand components, we are able to construct projections of the supply-side of the tourism industry in exactly the same way as we construct the data for the industry's current contribution.

Using these forecast aggregates, the additional variable details must be estimated. Travel & tourism estimates are obtained by projecting the trends of the historical shares for each of the aggregates. For example, forecasts for investments are produced in a similar way to other components of T&T demand, with each component of private investment spending on Travel and tourism assumed to grow in line with the appropriate component of overall investment spending. Based on the results of the reference scenario, we have changed the level of the variables which drive the three other scenarios.



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## About MEDPRO

MEDPRO – Mediterranean Prospects – is a consortium of 17 highly reputed institutions from throughout the Mediterranean funded under the EU's 7<sup>th</sup> Framework Program and coordinated by the Centre for European Policy Studies based in Brussels. At its core, MEDPRO explores the key challenges facing the countries in the Southern Mediterranean region in the coming decades. Towards this end, MEDPRO will undertake a prospective analysis, building on scenarios for regional integration and cooperation with the EU up to 2030 and on various impact assessments. A multi-disciplinary approach is taken to the research, which is organised into seven fields of study: geopolitics and governance; demography, health and ageing; management of environment and natural resources; energy and climate change mitigation; economic integration, trade, investment and sectoral analyses; financial services and capital markets; human capital, social protection, inequality and migration. By carrying out this work, MEDPRO aims to deliver a sound scientific underpinning for future policy decisions at both domestic and EU levels.

### MEDPRO in a nutshell

<b>Title</b>	MEDPRO – Prospective Analysis for the Mediterranean Region
<b>Description</b>	MEDPRO explores the challenges facing the countries in the South Mediterranean region in the coming decades. The project will undertake a comprehensive foresight analysis to provide a sound scientific underpinning for future policy decisions at both domestic and EU levels.
<b>Mediterranean countries covered</b>	Algeria, Egypt, Israel, Jordan, Lebanon, Libya, Morocco, Palestine, Syria, Tunisia and Turkey
<b>Coordinator</b>	Dr. Rym Ayadi, Centre for European Policy Studies (CEPS), <a href="mailto:rym.ayadi@ceps.eu">rym.ayadi@ceps.eu</a>
<b>Consortium</b>	Centre for European Policy Studies, <b>CEPS</b> , Belgium; Center for Social and Economic Research, <b>CASE</b> , Poland; Cyprus Center for European and International Affairs, <b>CCEIA</b> , Cyprus; Fondazione Eni Enrico Mattei, <b>FEEM</b> , Italy ; Forum Euro-Méditerranéen des Instituts de Sciences Economiques, <b>FEMISE</b> , France ; Faculty of Economics and Political Sciences, <b>FEPS</b> , Egypt; Istituto Affari Internazionali, <b>IAI</b> , Italy; Institute of Communication and Computer Systems, <b>ICCS/NTUA</b> , Greece; Institut Europeu de la Mediterrania, <b>IEMed</b> , Spain; Institut Marocain des Relations Internationales, <b>IMRI</b> , Morocco; Istituto di Studi per l'Integrazione dei Sistemi, <b>ISIS</b> , Italy; Institut Tunisien de la Compétitivité et des Etudes Quantitatives, <b>ITCEQ</b> , Tunisia; Mediterranean Agronomic Institute of Bari, <b>MAIB</b> , Italy; Palestine Economic Policy Research Institute, <b>MAS</b> , Palestine; Netherlands Interdisciplinary Demographic Institute, <b>NIDI</b> , Netherlands; Universidad Politecnica de Madrid, <b>UPM</b> , Spain; Centre for European Economic Research, <b>ZEW</b> , Germany
<b>Budget and Funding</b>	Total budget: 3, 088, 573. 20€. EC-DG RESEARCH contribution : €2,647,330
<b>Duration</b>	1 April 2010 – 31 March 2013 (36 months)
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